

	ADSL Max	ADSL2+	ADSL2+ Annex M	FTTC	EoFTTC	EFM	Ethernet
Product Type	Asymemetric (higher download than upload)	Asymemetric (higher download than upload)	Asymemetric (higher download than upload)	Asymemetric (higher download than upload)	Symmetrical (same download and upload)	Symmetrical (same download and upload)	Symmetrical (same download and upload)
How the service is delivered to the user	Twisted copper pair to the street cabinet, twisted copper pair from the cabinet to the customer premises	Twisted copper pair to the street cabinet, twisted copper pair from the cabinet to the customer premises	Twisted copper pair to the street cabinet, twisted copper pair from the cabinet to the customer premises	Fibre optic cable to the street cabinet, twisted copper pair from the cabinet to the customer premises	Ethernet fibre to the street cabinet, twisted copper pair from the cabinet to the customer premises	Up to four bonded twisted copper pairs from the cabinet to the customer premises	Ethernet fibre from the customers premises to the exchange
How speeds are set on the circuit	Rate adaptive(service is set to the fastest speed the copper line can support)	Rate adaptive(service is set to the fastest speed the copper line can support)	Rate adaptive(service is set to the fastest speed the copper line can support)	Rate adaptive(service is set to the fastest speed the copper line can support)	Rate adaptive(service is set to the fastest speed the copper line can support)	Rate adaptive(service is set to the fastest speed the copper line can support)	Customer chooses bandwidth requirement at point of order
Maximum Download Speed (up to)	8mbps	24mbps	24mbps	76mbps	20mbps	35mbps	from 10mb to 1gb
Maximum Upload Speed (up to)	832kbps	1.2mbps	2.5mbps	19mbps	20mbps	35mbps	from 10mb to 1gb
What determines actual speed delivered to the user	Quality of the copper pair, distance from the exchange(based on the length of the copper pair, not as the crow flies)	Quality of the copper pair, distance from the exchange(based on the length of the copper pair, not as the crow flies)	Quality of the copper pair, distance from the exchange(based on the length of the copper pair, not as the crow flies)	Quality of the copper pair, distance from the exchange(based on the length of the copper pair, not as the crow flies)	Quality of the copper pair, distance from the exchange(based on the length of the copper pair, not as the crow flies)	Quality of the copper pair, distance from the exchange(based on the length of the copper pair, not as the crow flies)	Capacity of the ethernet fibre circuit
Shared or private	Shared	Shared	Shared	Shared	Private	Private	Private
SLA on circuit	No	No	No	No	Yes	Yes	Yes
24/7 support on circuit	No	No	No	No	Yes	Yes	Yes